



## Welcome to the START-UP NY Program

This packet contains information about the program, including how to claim your benefits and your filing and reporting responsibilities.

This packet includes:

### START-UP NY Questionnaire

- We need additional information about your business before you and your employees can receive START-UP NY benefits.
- You must complete the questionnaire and return it to the Tax Department.
- If information about your business changes, you must notify the Tax Department.

### START-UP NY Business Factsheet

- Contains information on START-UP NY certificates and tax benefits
- Includes a chart summarizing the various tax benefits and requirements

### START-UP NY Employer Factsheet

- Explains your responsibilities as an employer

### START-UP NY Employee Factsheet

- Explains to your eligible employees how they can claim the wage exclusion benefit
- Be sure to make copies of this factsheet and distribute it to all your eligible employees.

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## Questions?

For START-UP NY information:

#### Empire State Development (ESD)

- Web site: [www.esd.ny.gov](http://www.esd.ny.gov)
- Call: [518] 292-5224
- Email: [jtholl@esd.ny.gov](mailto:jtholl@esd.ny.gov)

#### New York State Tax Department

- Web site:  
[www.tax.ny.gov/pit/sny/default.htm](http://www.tax.ny.gov/pit/sny/default.htm)
- Call: [518] 591-5240

If you have general tax questions, call the Tax Department:

- Corporation tax: [518] 485-6027
- Personal income tax: [518] 457-5181
- MCTMT: [518] 485-2392
- Sales tax: [518] 485-2889
- Withholding tax: [518] 485-6654

For people with hearing and speech disabilities:

- TTY: [518] 485-5082
- NYS Relay Service: Dial 711 and give any of the numbers above.