



Welcome to the START-UP NY Program

This packet contains information about the program, including how to claim your benefits and your filing and reporting responsibilities.

This packet includes:

START-UP NY Questionnaire

- We need additional information about your business before you and your employees can receive START-UP NY benefits
- You must complete the questionnaire and return it to the Tax Department
- If information about your business changes, you must notify the Tax Department

START-UP NY Business Fact Sheet

- Contains information on START-UP NY certificates and tax benefits
- Includes a chart summarizing the various tax benefits and requirements

START-UP NY Employer Fact Sheet

- Explains your responsibilities as an employer

START-UP NY Employee Fact Sheet

- Explains to your eligible employees how they can claim the wage exclusion benefit
- Be sure to make copies of this fact sheet and distribute it to all your eligible employees

Questions?

For START-UP NY information:
Empire State Development (ESD)

- Website: www.esd.ny.gov
- Call: (518) 292-5224
- Email: jtholl@esd.ny.gov

New York State Tax Department

- Website: www.tax.ny.gov/pit/sny/default.htm
- Call: (518) 591-5240

If you have general tax questions, call the
Tax Department:

- Corporation tax: (518) 485-6027
- Personal income tax: (518) 457-5181
- MCTMT: (518) 485-2392
- Sales tax: (518) 485-2889
- Withholding tax: (518) 485-6654

For people with hearing and speech
disabilities:

- TTY: (518) 485-5082
- NYS Relay Service: Dial 711 and give any of the numbers above.